

Responsive & Capable Support from a Small, Specialised Team

Rachel Russell, Head of Financial Operations at Kocho (previously Mobliciti), talks about her experience implementing & using Acumatica ERP with Tascoli.

"We reduced our month-end close from five days to just two."

When first exploring Acumatica, there were understandable concerns about adopting a relatively unknown platform in the UK. The primary worry? Whether support would be robust enough. Those fears were quickly eased.

"The support from Adeel and the team was above and beyond our expectations."

A key requirement for the business was deferred revenue functionality - and Acumatica delivered. The team was able to automate the process, generate instant reports for stakeholders, and ensure every transaction was reconciled back to the balance sheet.

"We were able to automate this process with ease, report at the click of a button, and tie every item back to a reconciliation."

What really transformed operations was Acumatica's Project Accounting functionality.

"It was a game changer - it made monthly analysis and accruals smooth and efficient. We managed to reduce our month-end close from five days to just two or three."

From a financial accounting perspective, Acumatica has proven a powerful tool. Its capabilities are particularly strong for businesses with recurring or deferred revenues, and with proper implementation, the reporting can be tailored exactly to requirements.

"The reporting capabilities - especially working with Adeel - were more advanced than anything I've used before."

Despite being a small team, Tascoli proved to be highly capable and responsive.

"Response times on support queries were always immediate."

Perhaps most importantly, the ethos behind Tascoli's approach truly shone through:

"They always understood what we were trying to achieve and worked quickly to help us get there."



About Kocho

Kocho (previously Mobliciti) is a leading provider of secure, cloud-based digital transformation services, helping organisations embrace innovation while maintaining robust control over their data and operations.

About Tascoli

Tascoli is a UK-based Acumatica partner specialising in cloud ERP implementation, integration, and support, with a focus on improving business efficiency through tailored financial and operational systems.

About Acumatica

Acumatica is a modern, cloud-based ERP platform designed to streamline finance, operations, and project accounting, providing growing businesses with real-time visibility and flexibility across your entire organisation.

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Our Passion is Your Business Efficiency